



Nova Scotia Health Pharmacy Departments

COVID-19 Pharmacist Consult Services

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DISTRIBUTED BY

Central, Eastern, Northern, and Western Zone
Pharmacy Departments

FOR DISTRIBUTION TO

All Zones Physicians, Nurse Practitioners, Clinical
Nurse Educators, Health Services Managers,
Pharmacists

CONTACT

Please contact your local pharmacy department
if you have any questions

ISSUE

- Best practice
- Drug shortage
- Pack size/packaging change
- Medication change
- Recall
- Medication Advisory
- Other: Description of province-wide
COVID Pharmacy Consult Services

There are three Nova Scotia Health COVID-19 pharmacist consult services available for healthcare professionals to contact:

1. COVID-19 Non-Severe Therapy Pharmacist Consult Service
2. COVID-19 Moderate-Severe Therapy Pharmacist Consult Service
3. COVID-19 Vaccine Pharmacist Consult Service

The role, hours, and contact information for each service is described below:

**1. COVID-19 Non-Severe Therapy Pharmacist Consult Service: 7 days a week, 0900-1700
Phone: 1-833-714-2784**

For patients with early, symptomatic, non-severe COVID-19 who are at high risk for progression to severe COVID-19, Paxlovid (nirmatrelvir/ritonavir), remdesivir, and/or sotrovimab may be considered. If your patient meets [referral criteria](#), they may be referred to the COVID-19 Non-Severe Therapy Pharmacist Consult Team for assessment and, if appropriate, offered a prescription from a [Non-Severe Designated Prescriber](#). The consult pharmacists are also available to answer questions related to these therapies that require a [Non-Severe Designated Prescriber](#), or additional [non-severe COVID-19 therapies](#) (e.g. inhaled budesonide ordered by any prescriber for those with mild COVID respiratory symptoms using the [Order Set: Patient Admission \(Adult\)](#)).

Send patient referrals via email to: COVIDTreatment@nshealth.ca or fax to: 902-492-5604.



COVID-19 Pharmacist Consult Services

2. COVID-19 Moderate-Severe Therapy Pharmacist Consult Service: Monday-Friday, 0800-1600

Phone: 1-833-519-2442

This pharmacist service responds to medication questions regarding inpatients with moderate-severe COVID-19, recognizing appropriate treatment of COVID-19 is rapidly evolving (see [Severe COVID-19 Treatment Overview](#)). Completion of the [Order Set: Patient Admission \(Adult\)](#) is recommended. Clinical pharmacists with training and experience in caring for patients with COVID-19 have been designated for each zone for remote or in-person consultation. They work collaboratively with the most responsible interprofessional team, Infectious Diseases physicians in each Zone, the CO-VIC pragmatic research investigators, as well as the [Moderate-Severe COVID-19 Inpatient Designated Prescribers](#).

3. COVID-19 Vaccine Pharmacist Consult Service: 7 days a week, 0830-1630

Phone: 1-833-768-1151

COVID-19 immunizers and health care professionals are welcome to direct questions regarding COVID-19 vaccines, including dosing/administration, informed consent, contraindications, adverse effects, eligibility, and preparation to the COVID-19 Vaccine Pharmacist Consult Service.

Questions may also be emailed to: COVIDVaccineConsult@nshealth.ca