

Vaccine Consult Service Support

Question Theme	Examples	Call
Clinical	<ul style="list-style-type: none"> Vaccine efficacy and safety questions Rationale for use Special considerations: immunization when sick, post-op, post mastectomy, etc Rationale for components on the consent form 	Vaccine Consult Service
Vaccine Eligibility	<ul style="list-style-type: none"> Assistance determining all vaccines a patient is eligible for based on multiple co-morbidities/risk factors Client is not a resident of NS- help interpreting vaccines are they eligible to receive 	Vaccine Consult Service
Immunization Schedules	<ul style="list-style-type: none"> Support interpreting the NS immunization manual and implications for intervals/dosing/concurrent vaccine administration Questions regarding those off standard immunization schedule that require a new schedule People who are new to Canada/NS and received immunization elsewhere who require advice when next immunizations are required +/- immunization records that require translation from another country 	Vaccine Consult Service
Adverse Events	<ul style="list-style-type: none"> Assistance identifying vaccine components and screening for potential allergies Help interpreting if a past vaccine reaction was an allergy/allergic reaction/anaphylaxis Assistance reporting AEFIs to public health for follow up. Advice regarding who provides follow up to clients after investigation is complete or referral to allergy clinic. 	Vaccine Consult Service
Administration Errors	<ul style="list-style-type: none"> Advice when incorrect vaccine provided to client (inappropriate product, spacing, etc) 	Vaccine Consult Service
Vaccine Record Access	<ul style="list-style-type: none"> Client requests a copy of their panorama immunization record Vaccine history support (personal/out of province/DIS/panorama/primary care provider records) 	Public Health – Zone Office Vaccine Consult Service
Vaccine Supply/Storage/ Handling	<ul style="list-style-type: none"> Transport requirements for PFVs- proper coolers for pick up Monitoring cold chain in vaccine fridges and reporting breaches Inventory management- how to organize the fridge and rotate stock Ordering- using shopify, allocations, schedule for ordering Where to pick up vaccine order Does the client have a choice in brand when receive a vaccine (i.e., Boostrix vs. Adacel) 	Bio-depot
Storage Error	<ul style="list-style-type: none"> Storage error: Product provided to client that was involved in a cold chain breach 	Bio-depot
Clinic Operations	<ul style="list-style-type: none"> General operations Invalid dose investigations 	Local management Vaccine consult service

Contact information:

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