



memorandum

To: NS Health Zone Leadership and Community Partners utilizing External COVID-testing registration

From: Emerging & Re-emerging Infections Network

Date: December 6, 2024

Message: Closure of external COVID-testing registration link

External Registration Link Closure

Effective **December 9, 2024**, the external registration link for COVID-19 specimen collection will no longer be operational. This registration link was initially launched in fall 2020 for managing high volumes of COVID-19 testing.

Registration Process Change

Going forward, all COVID-19 testing registration should be completed according to your **local zone or facility processes**.

Encouraging Report and Support:

Please encourage clients to complete the [Report and Support](#) process during specimen collection. Those requiring assistance with completion can call 1-833-797-7772. Completion of Report and Support ensures individuals showing symptoms can be identified **within 5-7 days** for access to medications that may reduce severe outcomes or hospitalization risks.

Acute Respiratory Infection Testing:

1. For any inquiries regarding registration, please reach out to your **local lab contact**.
2. Additional information on testing for acute respiratory infections is available [HERE](#).

Effective December 9, 2024, this memo will be posted to the [ERIN HUB](#), it will replace the ordering instructions for COVID-19 testing using web-based form.