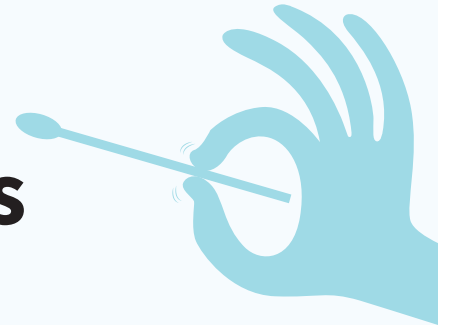


Information About Testing for COVID-19

Getting Your Test Results



Results are typically delivered within 72 hours of testing. There are three ways you may receive your COVID-19 test results. Staff may call to speak with you or you may receive an automated call or email.

✓ Positive Results

Public Health will call you if you test positive for COVID-19

- Calls from Public Health may display as an unknown number.
- Please answer your phone and check messages.
- Public Health will provide some information on what to do next.

✗ Negative Results

If you provided an email or phone number, and test negative, you will receive an auto-call or email in most cases. Staff may call some patients with negative results.

- You will need to provide a valid provincial health card to receive results by email.
- To receive auto-calls we will ask for a valid provincial health card, or military/student ID. You may be called in the afternoon. Calls may display as an unknown number.
- Please open the email or answer your phone if contacted.

Have your health card or military/student ID ready. You will need to enter the last four digits.



SELF-ISOLATION AFTER COVID-19 TESTING

Self-isolation is a highly effective way to help contain diseases.

If you have been told to self-isolate while waiting for results, please follow those directions.

If you have been waiting for COVID-19 test results for more than 72 hours please call Public Health at 1-844-996-0694

Updated March 26, 2021

For information visit: novascotia.ca/coronavirus

