Information About COVID-19 PCR Tests

Getting Your Test Results

After being tested, expect the results of your swab within 2-3 days (48-72 hours). Please help us during this time — take all calls from unknown numbers, answer any auto-calls with a spoken greeting, watch for text messages and remember to check any junk email folders. Keep in mind, those tested as a family may get their results at different times. This is normal.

Communication is especially important in the days following a COVID-19 test.
You can help by expecting us to contact you. Reaching you the first time is our goal.

**Negative**

If the result is negative, expect an auto-call or email (or sometimes a phone call if staff are available). A new online tool also allows you to check for results yourself. Test results are available between 48 and 72 hours after testing. Have your health card or student ID ready. You will need to enter the last four digits to access your result.

<table>
<thead>
<tr>
<th>Auto-call</th>
<th>Email results</th>
<th>Phone call</th>
<th>Online</th>
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<tbody>
<tr>
<td>Auto-calls are sent to those who provide a valid provincial health card, or student ID. Auto-calls are often sent in the afternoon.</td>
<td>To receive results by email you will need a valid provincial health card.</td>
<td>If you were tested, but did not have a health card, results are always provided by phone. Often this takes longer.</td>
<td>To access our new online results site, be ready to enter: your provincial health card or student ID, date of birth and the date tested. <a href="http://c19results.nshealth.ca">c19results.nshealth.ca</a></td>
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**Positive**

If the result is positive, you can expect a call from Public Health with instructions about what to do next. A doctor from our COVID Community Virtual Care Team will also call you to ask about your symptoms and provide information to manage symptoms at home.

**1. Self-isolate**
Self-isolate and continue to self-isolate until directed by Public Health to stop.

**2. List close contacts**
Notify your close contacts to self-isolate until they hear from Public Health.

**3. Digital daily check-ins**
Register for the digital daily Public Health check-in service at [covid-health-checkin.novascotia.ca](http://covid-health-checkin.novascotia.ca).

**In case of emergency**
Call 911 or seek medical attention right away if symptoms get worse. Do not wait.

For information visit [nshealth.ca/coronavirustesting](http://nshealth.ca/coronavirustesting).
If you have been waiting for COVID-19 test results for more than 72 hours please call Public Health at 1-844-996-0694.

Updated Oct. 15, 2021